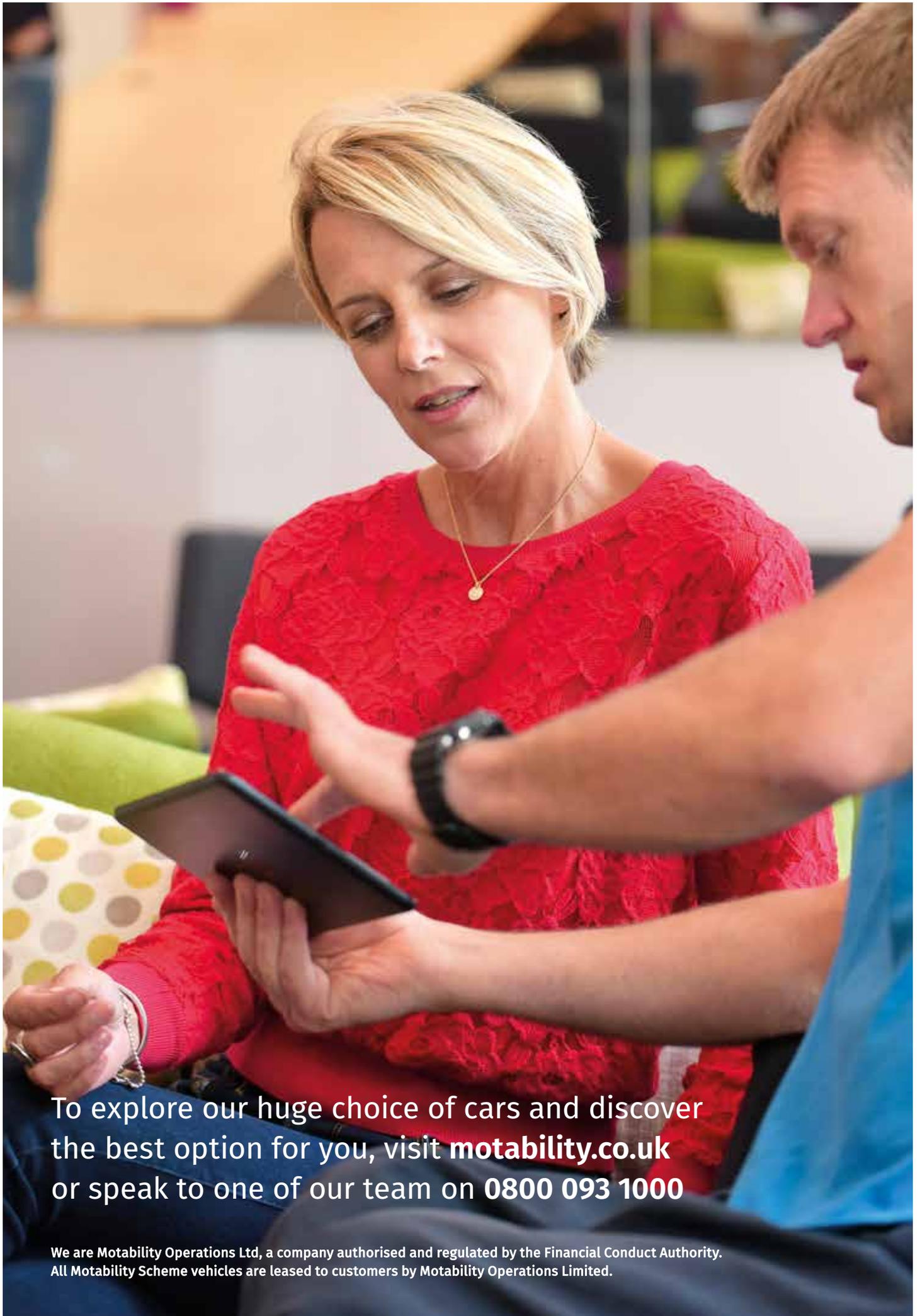




# Leasing a car through the Motability Scheme



To explore our huge choice of cars and discover the best option for you, visit [motability.co.uk](https://www.motability.co.uk) or speak to one of our team on **0800 093 1000**

We are Motability Operations Ltd, a company authorised and regulated by the Financial Conduct Authority. All Motability Scheme vehicles are leased to customers by Motability Operations Limited.

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# Welcome to worry free motoring

With the Motability Scheme you can simply exchange all, or part of your mobility allowance, to lease a brand new car from a huge choice of the latest makes and models.

## How it works

Our standard lease is over three years and payments are simply deducted from your higher rate mobility allowance every four weeks, then paid directly to us by the Department for Work and Pensions (DWP) or Veterans UK.

## Simple all-inclusive leasing

Every lease is all-inclusive, which means everything listed on the right is included in the price you pay. So the only running cost you have for your brand new car is fuel.

## Trusted by over 600,000 customers

Today over 600,000 customers up and down the country enjoy the options and independence the Scheme brings.



## Whatever car you pick, the price always includes:



Insurance cover from RSA Motability



Servicing and maintenance



Many adaptations at no extra cost



Full RAC breakdown assistance



Up to three named drivers



Tyre replacement, windscreen repair and MOTs



60,000 mileage allowance over 3 years



Support from our dedicated UK based Customer Services team

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# Allowances and the Scheme

If you receive one of the allowances below you can apply to join the Motability Scheme, or if you are the parent or guardian of a child aged three or over, you can apply on their behalf.

You will need to have at least 12 months remaining on your award when you apply to join the Scheme. If your allowance is due to end during your lease, you just need to make sure that the allowance is renewed with the Department for Work and Pensions (DWP).

However, if your award is not renewed, for whatever reason, you just hand the car back – you won't be liable for any additional costs and you may be eligible for a £1000 stopped allowance support payment.

If you have any questions regarding your award you should contact the DWP (see page 15).

Find out more about allowances and the Motability Scheme at [motability.co.uk/allowances](https://www.motability.co.uk/allowances).

## PIP reassessments

If you currently receive DLA and are invited for a PIP reassessment, as long as your application is successful and you are awarded ERMC of PIP, you will still be eligible to apply to join the Scheme.

If the DWP has already invited you to apply for a PIP reassessment, you will need to wait for the outcome before applying to join the Scheme.

For more information, visit [motability.co.uk/pip](https://www.motability.co.uk/pip).

## Allowances

→ Higher Rate Mobility Component of the Disability Living Allowance (HRMC of DLA)

→ Enhanced Rate of the Mobility Component of Personal Independence Payment (ERMC of PIP)

→ War Pensioners' Mobility Supplement (WPMS)

→ Armed Forces Independence Payment (AFIP)

Please note that Attendance Allowance cannot be used to lease a car through the Motability Scheme.



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# With you every step of the way

## COVID-19 and dealership visits

All of our dealers will adhere to social distancing measures in line with Government guidance. This means you must book an appointment before visiting a dealership. The dealer you are visiting will be able to give you more information on the measures they have in place and explain how they are operating within any relevant local restrictions.

## Step 1: Explore our wide range of the latest makes and models

Our easy 'online car search tool' will help you find the types of cars you're particularly interested in. Explore our very latest car range at [motability.co.uk/carsearch](https://www.motability.co.uk/carsearch).

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## Step 2: Visit our specialist dealers for expert advice

Make an appointment with one of our dealerships to get expert advice from a trained Motability Scheme specialist. Find dealerships near you at [motability.co.uk/findadealer](https://www.motability.co.uk/findadealer).

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## Step 3: Collecting your brand new car

The specialist at your chosen dealership will complete your order for you. They will arrange the delivery date for your new car, make an appointment for you to collect it and tell you what to bring on the day.

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## Step 4: Supporting you throughout your agreement

The Motability Scheme provides you with full support across everything from insurance to car maintenance for the duration of your lease.

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## Step 5: At the end of your lease choose your next new car

In three years' time, should you decide to remain on the Scheme, you can choose your next car before handing back your current one. You will collect your new car on the same day you hand back your current one.



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# Options to suit you

The Motability Scheme has a wide range of cars to suit every budget. You choose whether to spend less than your allowance, the same as your allowance, or a car that costs the same as your allowance plus an Advance Payment.



## You choose who drives

You don't have to drive to lease a car through the Scheme. Many of our customers don't drive. That's why the insurance with your lease is for up to three named drivers. So your car could be driven by a family member, friend or carer, as long as it's for your benefit.

As with most car insurance, there are some restrictions in terms of convictions, endorsements and drivers aged under 25. For more information about who can drive your car, go to [motability.co.uk/drivers](https://www.motability.co.uk/drivers).

## Adaptations are available

Adaptations can make travelling easier. We offer options to help with driving, accessing your car, or storing a wheelchair. Many are available at no extra cost if fitted at the start of your lease and in most cases are fitted so that your named drivers can continue to use the standard controls.

You can find out more about adaptations and the type of help they provide at [motability.co.uk/adaptations](https://www.motability.co.uk/adaptations).



## It's not just cars you can lease on the Scheme

As well as new cars we also have a wide range of Wheelchair Accessible Vehicles, scooters and powered wheelchairs available to lease through the Motability Scheme. All come with the same all-inclusive package you get with a car.

Find out more about small, medium and large scooter models and powered wheelchairs at [motability.co.uk/scooters](https://www.motability.co.uk/scooters) and for Wheelchair Accessible Vehicles visit [motability.co.uk/wavs](https://www.motability.co.uk/wavs).

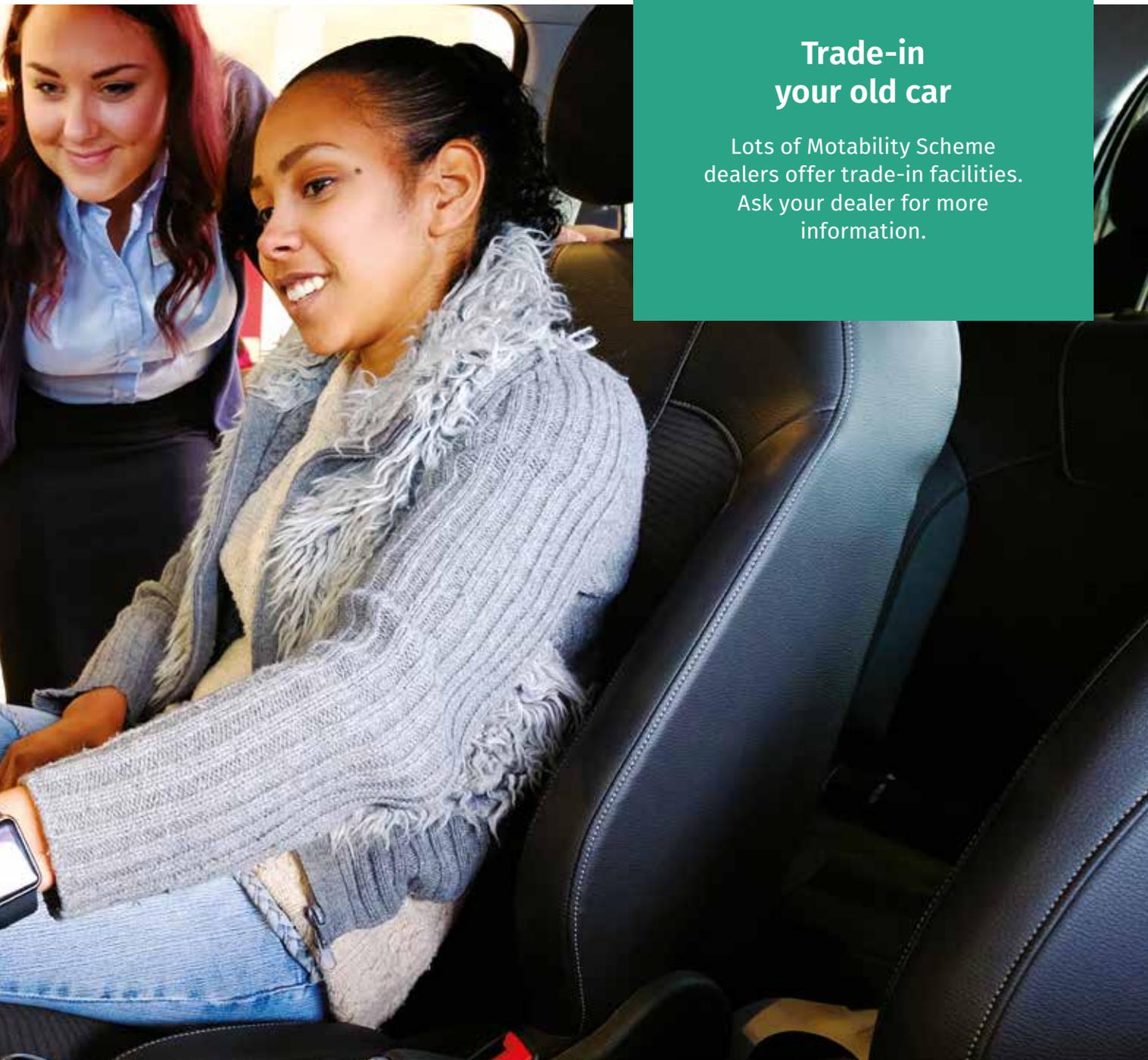
## Financial help

Motability is a national charity which oversees the Motability Scheme. Motability may be able to provide charitable grants towards Advance Payments, adaptations or driving lessons to support disabled people who would otherwise be unable to afford them. Visit [motability.org.uk/grants](https://www.motability.org.uk/grants) or call **0800 500 3186** to find out more.



## Expert advice from our dealers

Visiting dealerships means you get to see cars up close and speak to trained Motability Scheme specialists. You will be able to discuss all of your requirements in detail and be given expert advice about good options for you.



## Trade-in your old car

Lots of Motability Scheme dealers offer trade-in facilities. Ask your dealer for more information.

Due to the current COVID-19 situation, you must make an appointment before visiting a dealership. There is no obligation to place an order, it just helps dealers comply with social distancing measures. Test drives should still be available and are by far the best way to make sure a particular model is exactly what you want. Your dealer will be able to advise of the measures they have put in place to make test drives possible.

If you don't intend to drive yourself, when you visit, take a family member, friend or carer, who'll be able to test drive the car for you. Please let the dealer know when you make the appointment that someone else will be coming with you.

With over 4,500 dealerships up and down the country, there's bound to be one or more near you. Go to our online 'find a dealer' tool, choose your preferred manufacturer, then just enter your town or postcode to display a list of those nearby. Visit [motability.co.uk/findadealer](https://www.motability.co.uk/findadealer).

Alternatively, don't hesitate to talk to us now on **0800 093 1000** and we'll gladly guide you through the options, locate your local dealerships and make arrangements for you to visit.



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# Cars available on the Scheme

There are various makes, models and types of cars available to lease through the Motability Scheme, from all of the major manufacturers. The choice of cars range from small city cars to roomy estates.

## Three pricing options

When you lease a car through the Scheme you have three pricing options.

- 1 Less than your mobility allowance.**
- 2 Your total mobility allowance with no Advance Payment.**
- 3 Your total mobility allowance plus an Advance Payment.**

To make sure we're always offering you the best possible value for money, every three months we negotiate with manufacturers and update our prices. To see the full list of cars that are currently available to lease on the Scheme, you can use our online car search tool at [motability.co.uk/carsearch](https://www.motability.co.uk/carsearch)

## Using the online car search tool

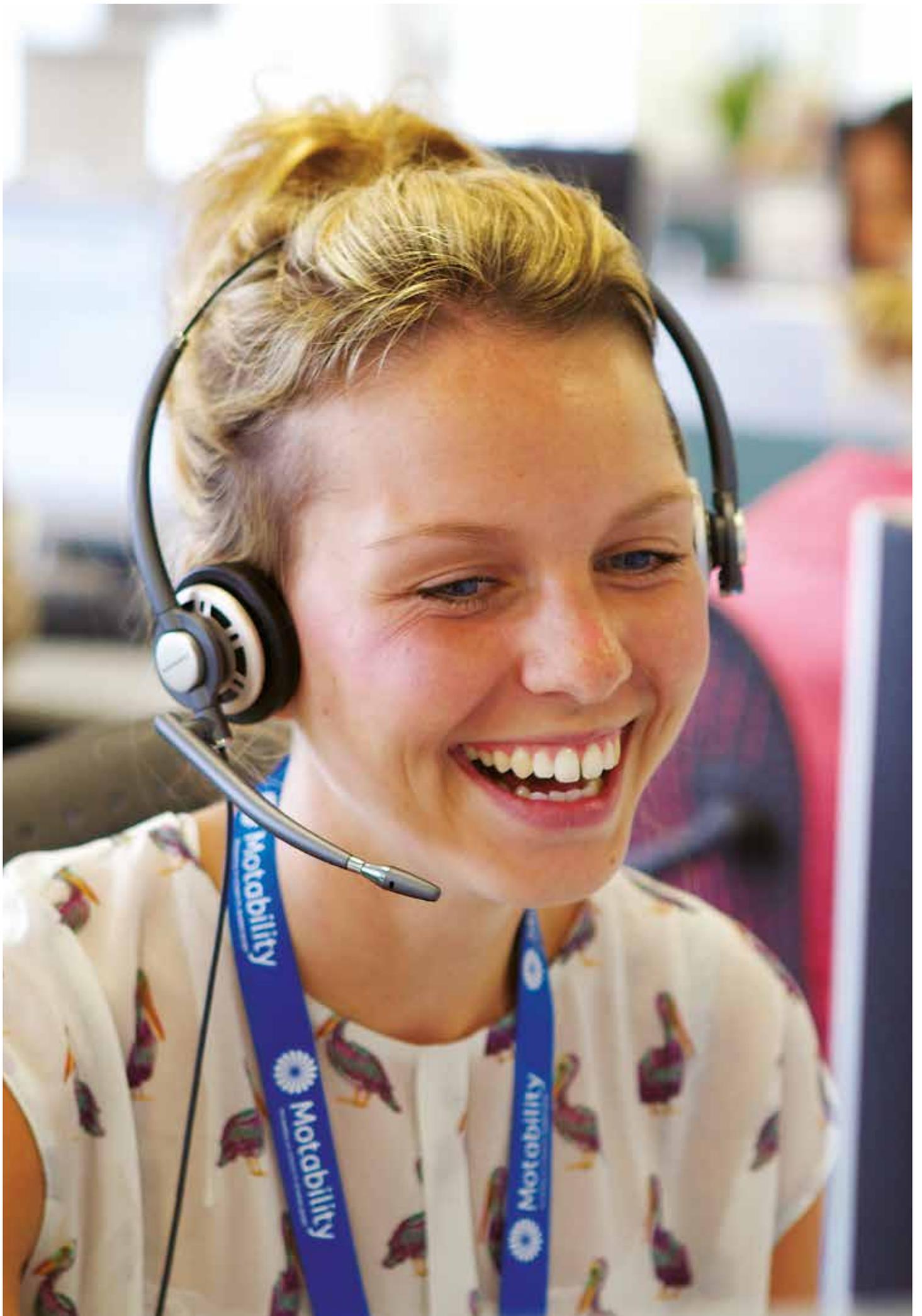
We know that choosing a car is a big decision, and sometimes it can be overwhelming to find the right car for your needs. Therefore, our online car search tool is there to help. You can filter your search by:

- **Car type**
- **Make and model**
- **Transmission**
- **Fuel Type**
- **Accessibility options and more.**

You can even create a shortlist and compare up to four of your favourite cars side by side.

To browse our current list of cars visit [motability.co.uk/carsearch](https://www.motability.co.uk/carsearch)





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# Ready to get started?

## Useful contacts

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### The Motability Scheme

Browse our latest list of new cars at [motability.co.uk](https://www.motability.co.uk)

Find a choice of dealerships near you at [motability.co.uk/findadealer](https://www.motability.co.uk/findadealer)

Or call one of our team on **0800 093 1000**

If you have specialist Minicom equipment, please call our text phone **0300 037 0100**

For charitable grants, please call Motability, the Charity, on **0800 500 3186**

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### Disability Living Allowance (DLA) or Personal Independence Payment (PIP) / Questions about your allowance

#### Department for Work and Pensions:

Disability Living Allowance: **0800 121 4600**

Personal Independence Payment: **0800 121 4433**

[dwp.gov.uk](https://www.dwp.gov.uk)

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#### Department for Communities (NI)

Disability Living Allowance: **0800 587 0912**

Personal Independence Payment: **0800 587 0932**

[communities-ni.gov.uk](https://www.communities-ni.gov.uk)

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### War Pensioners' Mobility Supplement (WPMS) or Armed Forces Independence Payment (AFIP)

Veterans UK

**0808 191 4218** [veterans-uk.info](https://www.veterans-uk.info)



## Don't just take our word for it

To see what our customers think visit [motability.co.uk/videos](https://www.motability.co.uk/videos).



Like the Motability Scheme on Facebook to join in the conversation



Sign up to our e-newsletter to keep up to date [motability.co.uk/signup](https://www.motability.co.uk/signup)

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