



# Leasing a car through the Motability Scheme





To explore our huge choice of cars and discover the best option for you, visit **[motability.co.uk](https://www.motability.co.uk)** or speak to one of our team on **0800 093 1000**

We are Motability Operations Ltd, a company authorised and regulated by the Financial Conduct Authority.  
All Motability Scheme vehicles are leased to customers by Motability Operations Limited.

# Welcome to worry free motoring

With the Motability Scheme you can exchange all, or part of your mobility allowance, to lease a brand new car from a choice of the latest makes and models.

## How it works

Our standard lease is over three years and payments are simply deducted from your qualifying mobility allowance every four weeks, then paid directly to us by your benefit payment agency.

## Simple all-inclusive leasing

Every lease is all-inclusive, which means everything listed on the right is included in the price you pay. So the only running cost you have for your brand new car is fuel.

## Trusted by over 640,000 customers

Today over 640,000 customers up and down the country enjoy the options and independence the Scheme brings.

## New Vehicle Payment

If you're newly joining the Scheme and order before the end of 2023, you'll be eligible for a New Vehicle Payment when you collect your car. This means if you take delivery of your first car, or place an order before the end of 2023, you'll be eligible. Please note this payment is only available once per customer. Find out more at [motability.co.uk](https://www.motability.co.uk)



## Whatever car you pick, the price always includes:



Insurance cover from RSA Motability



Servicing and maintenance



Many adaptations at no extra cost



Full RAC breakdown assistance



Up to three named drivers



Tyre replacement, windscreen repair and MOTs



60,000 mileage allowance over 3 years



Flexibly manage your lease with a Motability Scheme online account

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# Allowances and the Scheme

If you receive one of the allowances below you can apply to join the Motability Scheme, or if you are the parent or guardian of a child aged three or over, you can apply on their behalf.

You will need to have at least 12 months remaining on your award when you apply to join the Scheme. If your allowance is due to end during your lease, you just need to make sure that the allowance is renewed with your benefit payment agency.

However, if your award is not renewed, for whatever reason, you just hand the car back.

If you have any questions regarding your award you should contact your benefit payment agency (see page 15).

Find out more about allowances and the Motability Scheme at [motability.co.uk/allowances](https://www.motability.co.uk/allowances)

## PIP reassessments

If you currently receive DLA and are invited for a PIP reassessment, as long as your application is successful and you are awarded ERMC of PIP, you will still be eligible to apply to join the Scheme.

If the DWP has already invited you to apply for a PIP reassessment, you will need to wait for the outcome before applying to join the Scheme.

For more information, visit [motability.co.uk/pip](https://www.motability.co.uk/pip)

## Allowances

- Enhanced Rate of the Mobility Component of Personal Independence Payment (ERMC of PIP)
- Higher Rate Mobility Component of Disability Living Allowance (HRMC of DLA)
- Enhanced Rate of the Mobility Component of Adult Disability Payment (Scotland)
- Higher Rate Mobility Component of Child Disability Payment (Scotland)
- War Pensioners' Mobility Supplement (WPMS)
- Armed Forces Independence Payment (AFIP)

Please note that Attendance Allowance cannot be used to lease a car through the Motability Scheme.





## Introducing the Motability Scheme online account

When you're ready to join the Scheme, create an online account and start your application from home. Doing this before you visit a dealership will give your dealer more time to focus on finding the right car for your needs.

Once you've placed your order you can also use your online account to track its progress and find your PIN, which you'll need to collect your new car.

During your lease, you can sign in at any time to check important details and easily make changes to some of your key information.

It only takes a few minutes to sign up and once you've created an online account, you can enjoy a host of benefits designed to make it easier for you to look after your lease.

Find out more at  
[motability.co.uk/account](https://www.motability.co.uk/account)

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**With you every  
step of the way**





## Step 1: Explore our wide range of the latest makes and models

Our easy 'online car search tool' will help you find the types of cars you're particularly interested in. Explore our very latest car range at [motability.co.uk/carsearch](https://www.motability.co.uk/carsearch)



## Step 2: Visit our specialist dealers for expert advice

Make an appointment with one of our dealerships to get expert advice from a trained Motability Scheme specialist. Find dealerships near you at [motability.co.uk/findadealer](https://www.motability.co.uk/findadealer)



## Step 3: Collecting your brand new car

The specialist at your chosen dealership will complete your order for you. They will arrange the delivery date for your new car, make an appointment for you to collect it and tell you what to bring on the day.



## Step 4: Supporting you throughout your agreement

We will provide you with full support across everything from insurance to car maintenance, plus the Motability Scheme online account lets you flexibly manage your lease.



## Step 5: At the end of your lease choose your next new car

In three years' time, should you decide to remain on the Scheme, you can choose your next car before handing back your current one. You will collect your new car on the same day you hand back your current one.



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# Options to suit you

The Motability Scheme has a wide range of cars to suit every budget. You choose whether to spend less than your allowance, the same as your allowance, or a car that costs the same as your allowance plus an Advance Payment.





## You choose who drives

You don't have to drive to lease a car through the Scheme. Many of our customers don't drive. That's why the insurance with your lease is for up to three named drivers. So your car could be driven by a family member, friend or carer, as long as it's for your benefit.

As with most car insurance, there are some restrictions in terms of convictions, endorsements and drivers aged under 25. For more information about who can drive your car, go to **[motability.co.uk/drivers](https://www.motability.co.uk/drivers)**

You can also easily view, add or change named drivers during your lease with a Motability Scheme online account.

## Adaptations are available

Adaptations can make travelling easier. We offer options to help with driving, accessing your car, or storing a wheelchair. Many are available at no extra cost if fitted at the start of your lease and in most cases are fitted so that your named drivers can continue to use the standard controls.

We work with around 100 adaptations installers who are best placed to provide expert advice to help you choose the right adaptations for your needs. You can find your nearest installer and much more at **[motability.co.uk/adaptations](https://www.motability.co.uk/adaptations)**



## It's not just cars you can lease on the Scheme

As well as new cars we also have a wide range of Wheelchair Accessible Vehicles, scooters and powered wheelchairs available to lease through the Motability Scheme. All come with the same all-inclusive package you get with a car.

### Wheelchair Accessible Vehicles

Wheelchair Accessible Vehicles (WAVs) are vehicles that are specially converted so a wheelchair user can travel as a passenger or a driver.

If you are not able to transfer from your wheelchair to a standard car seat, or if your carer is no longer able to lift you, a WAV could be the answer. We have over 30,000 customers who value the independence a WAV gives them. To learn more, visit **[motability.co.uk/wavs](https://www.motability.co.uk/wavs)**

### Scooters and powered wheelchairs

A scooter is probably the right choice if you can travel relatively independently, get on and off easily without assistance and are able to use a steering column with both hands. We offer different types of scooter, from small, easy to transport models to sturdier, road-legal models that are good for longer distances.

A powered wheelchair may be the right choice if you need mobility assistance throughout the day or around your home, if you don't feel confident getting on or off seats, or if you can only operate joystick controls. Find out more at **[motability.co.uk/scooters](https://www.motability.co.uk/scooters)**

## Financial help

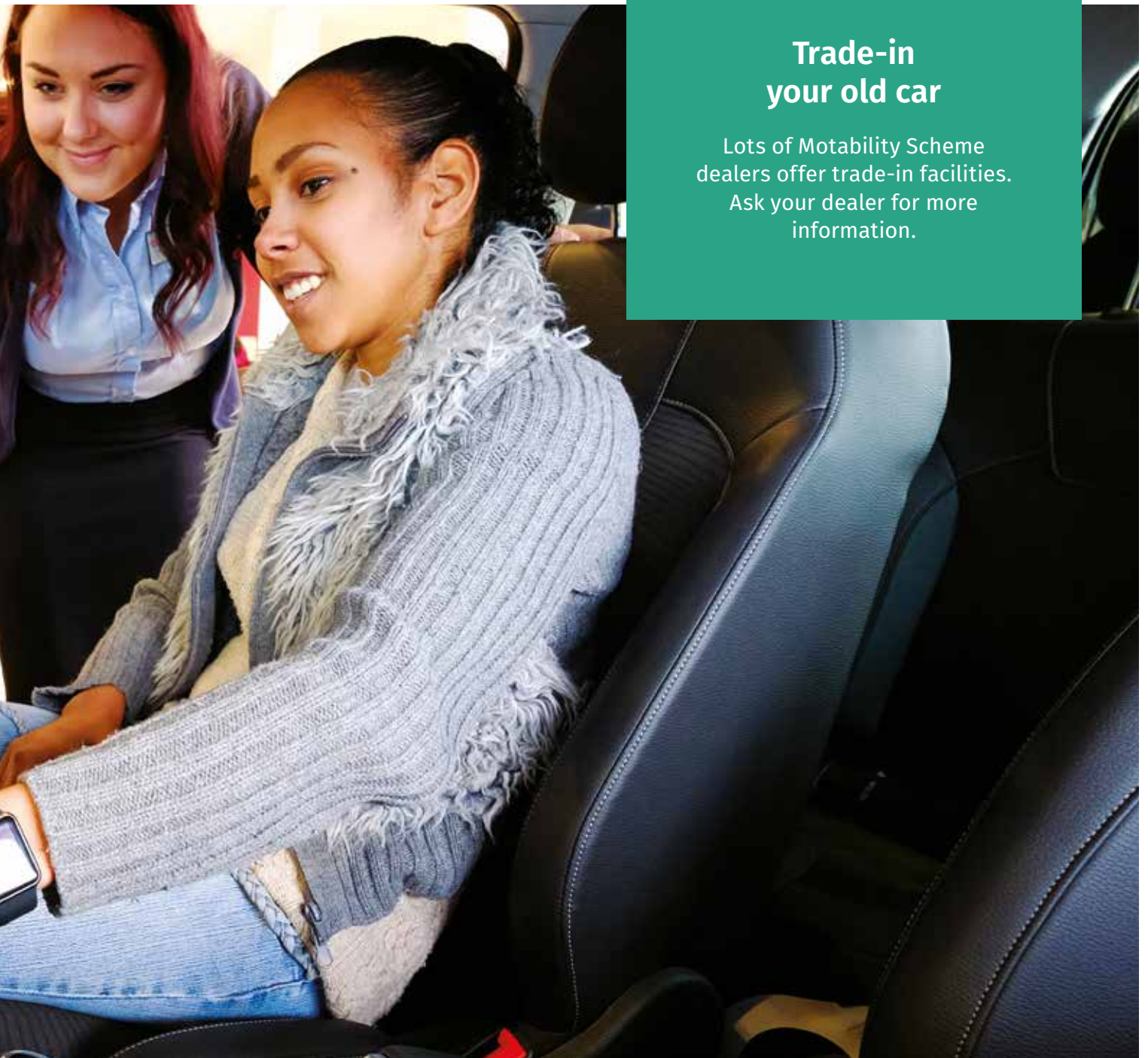
Motability is a national charity which oversees the Motability Scheme. Motability may be able to provide charitable grants towards Advance Payments, adaptations or driving lessons to support disabled people who would otherwise be unable to afford them. Visit **[motability.org.uk/grants](https://www.motability.org.uk/grants)** or call **0800 500 3186** to find out more.



## Expert advice from our dealers

Visiting dealerships means you get to see cars up close and speak to trained Motability Scheme specialists. You will be able to discuss all of your requirements in detail and be given expert advice about good options for you.





## Trade-in your old car

Lots of Motability Scheme  
dealers offer trade-in facilities.  
Ask your dealer for more  
information.

Test drives are by far the best way to make sure a particular model is exactly what you want.

If you don't intend to drive yourself, when you visit, take a family member, friend or carer, who'll be able to test drive the car for you. Please let the dealer know when you make the appointment that someone else will be coming with you.

With around 4,000 dealerships up and down the country, there's bound to be one or more near you. Go to our online 'find a dealer'

tool, choose your preferred manufacturer, then just enter your town or postcode to display a list of those nearby.

Visit **[motability.co.uk/findadealer](https://www.motability.co.uk/findadealer)**

Alternatively, don't hesitate to talk to us now on **0800 093 1000** and we'll gladly guide you through the options, locate your local dealerships and make arrangements for you to visit.



## Electric cars on the Scheme

If you're looking for a greener option, we offer a wide range of fully electric cars on the Motability Scheme.

To make sure you can easily charge your car, we also include a charging solution as part of our all-inclusive lease package. If you have off-street parking, we should be able to install a charge point at your home address, but if not we can arrange for you to access a network of public charging points for easy on-street charging.

Find out more about electric cars on the Motability Scheme at [motability.co.uk/electric](https://www.motability.co.uk/electric)





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# Cars available on the Scheme

There are various makes, models and types of cars available to lease through the Motability Scheme, from most of the major manufacturers. The choice of cars range from small city cars to roomy estates.

## Three pricing options

When you lease a car through the Scheme you have three pricing options.

- 1 Less than your mobility allowance.**
- 2 Your total mobility allowance with no Advance Payment.**
- 3 Your total mobility allowance plus an Advance Payment.**

To make sure we're always offering you the best possible value for money, every three months we negotiate with manufacturers and update our prices. To see the full list of cars that are currently available to lease on the Scheme, you can use our online car search tool at [motability.co.uk/carsearch](https://motability.co.uk/carsearch)

## Automotive industry outlook

Please note that ongoing challenges in the motoring industry are leading to a shortage of many new cars at this time and this is expected to continue for the foreseeable future.

Before you order your car, please check the expected delivery times with the dealership. You may find that a comparable car from a different manufacturer is available sooner, so it is worth considering this before you place your order.

## Using the online car search tool

We know that choosing a car is a big decision, and sometimes it can be overwhelming to find the right car for your needs. Therefore, our online car search tool is there to help. You can filter your search by:

- **Car type**
- **Make and model**
- **Transmission**
- **Fuel Type**
- **Accessibility options and more.**

You can even create a shortlist and compare up to four of your favourite cars side by side.

To browse our current list of cars visit  
[motability.co.uk/carsearch](https://motability.co.uk/carsearch)







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# Ready to get started?

## Useful contacts

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### The Motability Scheme

Browse our latest list of new cars at [motability.co.uk](https://www.motability.co.uk)

Find a choice of dealerships near you at [motability.co.uk/findadealer](https://www.motability.co.uk/findadealer)

Or call one of our team on **0800 093 1000**

If you have specialist Minicom equipment, please call our text phone **0300 037 0100**

For charitable grants, please call Motability, the Charity, on **0800 500 3186**

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### Disability Living Allowance (DLA) or Personal Independence Payment (PIP) / Questions about your allowance

#### Department for Work and Pensions:

Disability Living Allowance: **0800 121 4600**

Personal Independence Payment: **0800 121 4433**

[dwp.gov.uk](https://www.dwp.gov.uk)

#### Department for Communities (NI)

Disability Living Allowance: **0800 587 0912**

Personal Independence Payment: **0800 587 0932**

[nidirect.gov.uk](https://www.nidirect.gov.uk)

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### Child Disability Payment or Adult Disability Payment

Social Security Scotland

**0800 182 2222** [mygov.scot/benefits](https://www.mygov.scot/benefits)

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### War Pensioners' Mobility Supplement (WPMS) or Armed Forces Independence Payment (AFIP)

Veterans UK

**0808 191 4218** [veterans-uk.info](https://www.veterans-uk.info)



## Don't just take our word for it

To see what our customers think visit [motability.co.uk/videos](https://www.motability.co.uk/videos)



Sign up to our e-newsletter to keep up to date  
[motability.co.uk/signup](https://motability.co.uk/signup)



Connect with the Motability Scheme

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